

## SILVER WHINNYS™ - WHINNY WARMERS® HORSE SOX ORDER FORM

Mail to the address above. THIS FORM IS FOR MAILING A MONEY ORDER FOR PAYMENT.

| Date  |                    |                                  |             |
|---|--------------------|----------------------------------|-------------|
| First Name: Last Name:                                      |                    |                                  |             |
| Shipping Address  | City:              | State:                           | _Zip:       |
| PhoneEmail:   |                    |                                  |             |
| SILVER WHINNYS® Year Around Leg Protection                  | n/bandaging Choos  | se Quantity a                    | nd Size:    |
| Warmblood/Thoroughbred Set \$70.00 Set of 4 socks:          | No. of Sets:       | Total: _                         |             |
| Warmblood/Thoroughbred Short Set \$70.00 Set of 4:          | No. of Sets:       | Total: _                         |             |
| Quarter/Standard Set \$70.00, 4 socks:                      | No. of Sets:       | Total: _                         |             |
| Quarter/Standard Short Set \$70.00, 4 socks:                | No. of Sets:       | Total: _                         |             |
| Sport Pony Set \$70.00, Set of 4 socks:                     | No. of Sets:       | Total: _                         |             |
| Standard Donkey Set \$70.00, Set of 4 socks:                | No. of Sets:       | Total: _                         |             |
| Miniature Horse/Donkey Set \$70.00, Set of 4 socks:         | No. of Sets:       | Total: _                         |             |
| WHINNY WARMERS® With Celliant® (Winter So                   | ocks- Not for warm | weather wea                      | <u>ar!)</u> |
| <b>Choose Quantity and Size:</b>                            |                    |                                  |             |
| Warmblood/Thoroughbred Front \$36.00/pair                   | No of Pair:        | Total: _                         |             |
| WB/TB Font with Hock/Knee Extensions: \$55.00/pair          | No. of Pair:       | Total: _                         |             |
| Warmblood/Thoroughbred Rear \$36.00/pair                    | No. of Pair:       | Total: _                         |             |
| WB/TB Rear with Hock/Knee Extensions: \$55.00/pair          | No. of Pair:       | Total: _                         |             |
| Quarter/Standard Front \$36.00/pair                         | No. of Pair:       | Total: _                         |             |
| Q/S Front with Hock/Knee Extensions: \$55.00/pair           | No. of Pair:       | Total: _                         |             |
| Quarter/Standard Rear \$36.00/pair                          | No. of Pair:       | Total: _                         |             |
| Q/S rear with Hock/Knee Extensions: \$55.00/pair            | No. of Pair:       | Total: _                         |             |
| Pony: Front/Rear \$65.00/set of 4 socks                     | No. of Sets:       | Total: _                         |             |
| Miniature: Fr and Rear with Celliant \$45.00/set of 4       | No. of Sets:       | Total: _                         |             |
| Florida Residents add 7.5% sales tax                        | Florida Sales Tax: |                                  |             |
| Shipping USPS Priority: \$9.00 for the first 2 sets or pair |                    | ditional set or<br>otal Shipping | •           |
|   | To                 | otal enclosed:                   |             |

## Printable Order Form, Page 2

INTERNATIONAL ORDERS WILL NOT BE ACCEPTED USING THIS FORM. Email us with your interest in ordering and we will make other arrangements to accommodate you. mailto:info@whinnywarmers.com

## RETURN/REFUND/EXCHANGE POLICY

Your horse, like many, may love the socks but Silver Whinnys® don't feel like anything your horse has ever had on its legs. They fit like a new skin, not a bandage or wrap. They may take a bit to get use to. Put on pair early, before noon on first day and DO NOT ADD ANY MORE SOCKS UNTIL THE NEXT DAY even if your horse is doing well with the first pair. Always put on the sox early in the day so you can observe your horse and make sure all is well before even thinking of leaving them on the horse all night. Add the second pair early in the following day if all is well.

As you know, new things can emotionally overwhelm horses. Experienced horsemen and women know an easy gradient to all things new is the path to stress free acceptance. If a horse is to have any issues, it may not just readily appear. As with any leg wear, the socks should be at least checked for adjustments in the mornings and evenings. Call us before using them if you are in doubt about fit. Don't use all of the socks on your horse until you know the first pair will work for your horse.

Only special order "custom- made" socks will fit draft or draft cross horses! CUSTOM MADE SOCKS ARE NON-REFUNDABLE. Call or email us if you believe you may need custom sox.

SHFs will only refund 30% of your purchase price on used socks. New-unused socks will be refunded at 100% of your purchase price. You must return the socks for replacement, or refund within 30 days of your purchase. Returns must include a copy of the packing slip or purchase receipt. The cost of shipping and handling is not eligible for refund nor is return shipping. Exchanges can be made with an additional payment for shipping and handling. Items that have been previously replaced because of a sizing exchange are not refundable. If you have any questions about the socks, a refund or exchanges, please call us at 850-907-5724. SFHs recommend that you return socks inexpensively using USPS with "Delivery Confirmation". You must get the socks to SFHs for a "return" credit.

## **Damaged/Defective Items:**

We stand behind our products! If you receive an item that is defective, you MUST contact us with the specific issue within 48 Hours of receipt so that we may exchange the item for its exact replacement. No Exceptions! Items damaged in transit must be reported within 48 hours of receipt. Your assistance will be required during the claim process.

Exchanges can be made with an additional payment for shipping and handling. Please call us to make those arrangements. Items that have been previously replaced because of a sizing exchange are not refundable. If you have any questions about refund or exchanges, please call us at 850-907-5724.

See "FAQ" for more information about what you may experience in the first few days of your horse wearing our socks.